

FOR IMMEDIATE RELEASE

Silvus Enhances Best-in-Class Service with Customer Support Portal

*Providing Direct Access to On-Demand Training Resources,
Firmware Updates and Customer Support Team from Any Connected Device*

Los Angeles, California (September 15, 2022) – Silvus Technologies, Inc. (“Silvus”) is pleased to announce the launch of the Silvus Customer Support Portal, a new platform that provides self-service access to solve customers’ most pressing problems anytime, anywhere. The portal is available on any connected device, delivering training, troubleshooting and technical publication resources, easy access to firmware updates, and a connection to the Silvus Customer Support Team. Expanding Silvus’ commitment to best-in-class service, the Customer Support Portal ensures that Silvus not only develops the leading tactical MIMO communication networks, but also allows end users to get the most of their equipment.



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Supporting the company’s mission to ensure flawless operation of their tactical communications network, the new Customer Support Portal enables users to:

- Access firmware updates, manuals, and other technical publications
- View advanced StreamCaster training videos, in-depth tutorials, and troubleshooting tips
- Find answers quickly in the FAQ section
- Connect directly with the Silvus Customer Support team – submit a Question, request a Loaner Kit or initiate an RMA Request



FILES

Download firmware updates, manuals, and content.

[VIEW ALL](#)



VIDEOS

View instructional videos, troubleshooting tips, etc.

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FAQ

Find answers to commonly asked questions.

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SUPPORT

Request technical support, loans, and RMA's.

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“We designed the Silvus Customer Support Portal from the ground-up to solve our customer’s most pressing problems – anytime, anywhere,” said Neema Daneshvar, Director of Sales Engineering at Silvus. “The launch of the Silvus Customer Support Portal exemplifies our commitment to customer success and will continue to grow and adapt to meet the changing needs of our customers.”

Available exclusively to Silvus customers, partners, and end users, the new Silvus Customer Support Portal is accessible from any connected device. Interested customers can submit a request to access the Silvus Customer Support Portal at <https://silvustechnologies.com/login/>. To avoid delay, Government customer and end users are asked to register using their government email address.

About Silvus Technologies, Inc.

Privately held and headquartered in Los Angeles, Silvus Technologies develops advanced MIMO technologies that are reshaping broadband wireless connectivity for mission critical applications. Backed by an unmatched team of PhD scientists and design engineers, its technologies provide enhanced wireless data throughput, interference mitigation, improved range, mobility, and robustness to address the growing needs of its government and commercial customers.

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